What's New in

CGM webPRACTICE™ v2022.1.0

Final Release Notes

February 9, 2022

CGMwebPRACTICE™

Fully Web-Based Practice Management Suite

Table of Contents

INTRODUCTION

This document provides an overview of new features, resolutions, and enhancements available in the release of CGM webPRACTICE v2022.1.0. Each section defines the specific feature and/or enhancement associated with the new CGM webPRACTICE release, as well as any resolved issues.

NEW FEATURES AND ENHANCEMENTS

This section is not meant to be cumulative and only contains information associated with the CGM webPRACTICE v2022.1.0 release.

> **Note**: You will need to complete the *****Action Required***** items (where applicable) to make sure your system functions properly with this updated version.
>
> As with all updates, for all new menu functionality, you will need to identify which users you want to have access to the new menu functions. Then, you must activate the new menus using the *Model User Menus* function located on the *System, User Management* menu. You must also set the security level that you want on the new menus using the *Change Function Security* function located on the *System, User Management, Function Security Menu*.

Summary of Action Required Items

Page #	Function	Action
8	Import Fee Schedules	Load the updated files if applicable
8	Import RVU Unit Values	Load the updated files if applicable
8	Import Anesthesia Base Units	Load the updated codes if applicable
8	Load the HCPCS Codes	Load the updated files if applicable

Summary of Changes to Document

Version 1 of Preliminary Release Notes to be released February 1, 2022.

Section	Function	Added/Deleted/Revised
Tables	Maintain Post-Op Days	Added
Transactions	Procedure Entry Function	Added
Billing	Create Insurance File & Create Insurance Status	Added

General Enhancements

Table Codes

Enhancements made to ensure that when any Table codes are added or edited, those changes are stored in both the **System Log** and in the **History** for each Table code.

> **Note**: The quantity of data stored in the System Log and Table History has also been increased. The System log will now store the last 5000 changes and the Table History limit has been removed and will store all changes.

Billing

Create Insurance File and Create Insurance Status *(Billing > Insurance Billing Functions)*

Enhanced these functions to capture and provide details if the create process gets stuck due to a 'Locked' patient account while creating claims. A message will display in the **Create Insurance Status** screen stating which patient account it is attempting to access and lock to perform the necessary tasks. This allows you to identify which account is currently being accessed by another User, so you can request they complete their work and exit the patient account, so the Insurance Create can continue processing.

Create Insurance Status

	Billing Group	Date Created	Ending Date	Ending Time	User Name
A	All Billing Groups	Creating Insurance File...	Attempting Lock on Account 50		
INS	INSURANCE PATIENTS	03-16-2021	03-16-2021	11:36A	SYSTEM MANAGER
REN	Renee TEST	08-27-2021	08-27-2021	04:16P	CompuGroup Medi

Refresh

Patient

Change Patient Data

History *(Patient > Change Patient Data > History)*

Corrected the **File** or **Refile** actions on an encounter to take Claim Holds into account. If there is a claim hold in place, you will receive a message stating the claim has a Claim Hold and it will not be submitted until the Claim Hold is removed. For example:
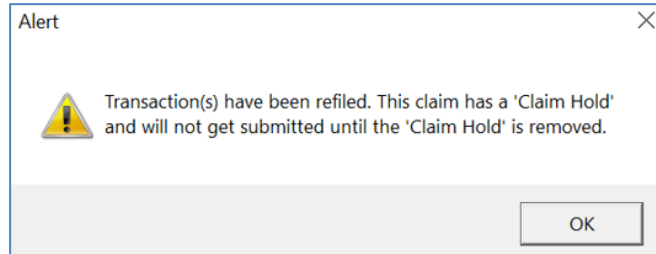
History - EOB preview *(Patient > Change Patient Data > History)*

Enhanced auto-generated EOBs to print insurance denials and denial descriptions when you manually post a $0 payment to apply a denial to a charge.

Schedule

Check In/Out Payment Journal *(Schedule* > Scheduling Printing Menu **>** *Check In/Out Payment Journal)*
CGM webPAY™ Clients Only

In v2021.4.0 this report was updated to print a 'Note' when you collected an unposted CGM webPAY payment but did not receive the payment Receipt. After the payment was posted, the note would no longer print. Another change has been made so the first part of the original note will always print - even after the payment has been posted, to provide more history for the payment transaction. For additional information, see the *Payment Journal (All sorting options)* entry under the *Transactions* section.

System

Demographic Look-Up *(System > File Maintenance Menu > Look-Up functions > Demographic Look-Up)*
Enhanced the function so that any changes made to Credit Cards stored on the patient's account will now display.

Tables

Import Fee Schedules *(Tables > Fee Schedule Tables > Import Fee Schedules)* ***Action Required***

The Centers for Medicare and Medicaid Services (CMS) have released the following Fee Schedules:

- 2022 Medicare Physician Fee Schedule, effective January 1, 2022
- 2022 Medicare Clinical Laboratory Fee Schedule, effective January 1, 2022
- 2022 Medicare DME Fee Schedules; Prosthetics/Orthotics and Supplies (DMEPOS), effective January 1, 2022

The updated files are available for import by selecting 2022 in the **Fee Schedule Year** list and the applicable file name in the **Fee Schedule File** list.

Import Anesthesia Base Units (*Tables > Procedure Code Table > Import Anesthesia Base Units*) ****Action Required****

The Centers for Medicare and Medicaid Services (CMS) have updated the Anesthesia Base Units file, effective January 1, 2022. You must load the **2022** file to receive the updates.

Notes: If you do not select the **Overwrite Existing Base Units** check box, the base units will only be updated for procedures that do not have anything entered in that field.

Maintain Group Taxonomy Numbers (*Tables > Doctor Code Table > Provider Number Table > Group Taxonomy Number Table > Maintain Group Taxonomy Numbers)*

The updated Taxonomy Codes, effective January 1, 2022, have been released.

Maintain Group Taxonomy Numbers (*Tables > Doctor Code Table > Provider Number Table > Group Taxonomy Number Table > Maintain Group Taxonomy Numbers)*

The code descriptions have been updated so they contain more detailed information. For example: 111NN0400X used to display only "Neurology" but now displays "Neurology Chiropractor".

Import RVU Unit Values *(Tables > Relative Value Schedule Table > Import RVU Unit Values)* ****Action Required****

The Centers for Medicare and Medicaid Services (CMS) have updated the 2022 Medicare Relative Value Unit files (RVUs) effective January 1, 2022. To receive the updated codes, you must load the **2022** file.

Load the HCPCS Codes *(Tables > Procedure Code Table > Load the HCPCS Codes)* *****Action Required*****

Updates to the 2022 HCPCS data files, effective January 1, 2022, are available. To receive the updated codes, you must load the 2022 file. In addition, a new check box for **Wound Management** has been added, so you can include codes A2000-A2999 if needed.

Tables (cont.)

Maintain Orders Codes *(Tables > Orders Code Table > Maintain Orders Codes)*
  Removed the **Orders Class** field as this field was not used.

Load the AMA ICD-9-CM Codes *(Tables > Diagnosis Code Table > Load the AMA ICD-9-CM Codes)*
  Removed this function as it is no longer used.

Maintain Post-Op Days *(Tables > Procedure Codes Table > Post-Op Days Table > Maintain Post-Op Days)*
  Corrections made to the function so that the applicable procedure codes for the selected **Type of Service**
  are identified properly and provided in a list for the **Begin with/End with Procedure Code** fields. In
  addition, a confirmation message has been added, so you will know the procedure code(s) was updated.

Transactions

Edit an Encounter *(Transactions > Edit an Encounter)*

Resolved an issue that would prevent you from editing credit adjustments. Previously, the **Doctor Code** and **Location Code** fields were 'required' but displayed as 'inactive' on the screen, so you were unable to edit those fields and therefore store the edit(s). A new screen will now display when you edit credit adjustments that no longer contains fields for the **Doctor Code** or **Location Code**.

Payment Journal (All sorting options) *(Transactions > Journals > Payment Journal)* *****CGM webPAY Clients Only*****

In v2021.4.0 this report was updated to print a 'Note' when you collected an unposted CGM webPAY payment but did not receive the payment Receipt. After the payment was posted, the note would no longer print. Another change has been made so the first part of the original note will always print - even after the payment has been posted, to provide more history for the payment transaction. For additional information, see the *Check In/Out Payment Journal* entry under the *Schedule* section.

Procedure Entry Function *(Transactions > Procedure Entry Function)*

Resolved an issue that prevented the Post-Op warning message from displaying when a patient did not have a valid insurance carrier stored on their account.

CGM webTOOLS™

CGM webVERIFY™ – Eligibility Results

Enhanced the results so any errors or non-covered services will now display in red font, so you can quickly and clearly identify them. In addition, the Benefits Summary section was removed as it is no longer needed.